Customer Support

Thinking Machines Customer Support encourages customers to report errors in Connection Machine operation and to suggest improvements in our products.

When reporting an error, please provide as much information as possible to help us identify and correct the problem. A code example that failed to execute, a session transcript, the record of a backtrace, or other such information can greatly reduce the time it takes Thinking Machines to respond to the report.

If your site has an applications engineer or a local site coordinator, please contact that person directly for support. Otherwise, please contact Thinking Machines' home office customer support staff:

Internet Electronic Mail:	`customer-support@think.com`
uucp Electronic Mail:	`ames!think!customer-support`
U.S. Mail:	Thinking Machines Corporation Customer Support 245 First Street Cambridge, Massachusetts 02142–1264
Telephone:	(617) 234–4000